

Product Name	Contact Numbers	Address	Hours
Sage 100 ERP (MAS 90 and 200) Support	Support*: 800-854-3415 Fax: 800-700-0417	6561 Irvine Center Drive Irvine CA 92618	Mon - Fri: 6:00 am - 5:00 pm PST
Sage 100 ERP (MAS 90 and 200) Online Connectivity Support	Connectivity Support: 877-223-4828 Email: support.100erponline@sage.com	13888 Wireless Way, Suite 120 Richmond, BC V6V 0A3	24 Hours, 7days/week (phone) Mon-Fri : 7:00am - 5:00pm PST (email)
Sage 300 ERP (Accpac) Support	Support*: 800-253-1372 Support (Int'l)*: 604-207-3601	13888 Wireless Way, Suite 120 Richmond, BC V6V 0A3	Mon - Fri: 6:00 am - 5:00 pm PST Mon - Fri: 5.00am – 8.00pm PST (Gold)
Sage 300 ERP (Accpac) Online Connectivity Support	Support*: 877-223-4828 Support (Int'l)*: 604-207-8653 Email: support.300erponline@sage.com	13888 Wireless Way, Suite 120 Richmond, BC V6V 0A3	24 Hours, 7days/week (phone) Mon-Fri : 7:00am - 5:00pm PST (email)
Sage 500 ERP (MAS 500) Support	Support (USA)*: 800-854-3415 Support (Int'l)*: 949-788-5367 Fax: 800-700-0417	6561 Irvine Center Drive Irvine CA 92618	Mon- Fri: 6:00 am - 5:00 pm PST
Sage Active Planner Support	Support*: 800-457-5864 Support (Int'l): 330-688-4140 Email: AnalyticsSupport@sage.com	6561 Irvine Center Drive Irvine CA 92618	Mon - Fri: 5:00 am - 5:00 pm PST
Sage BusinessWorks	Support*: 800-447-5700 Fax: 800-371-5824 support.bw@sage.com	2550 Warren Drive Rocklin CA 95677	Mon, Tues, Thurs, Fri: 6:00 am - 5:00 pm PST Wed: 6:00 am - 4:00 pm PST
Sage CRM Support	Support: 866-856-0703	13888 Wireless Way, Suite 120 Richmond, BC V6V 0A3	Mon - Fri: 6:00 am - 5:00 pm PST Mon - Fri: 5.00am – 8.00pm PST (Gold)
SageCRM.com Support	Support*: 877-223-4828 Support (Int'l)*: 604-207-8653	13888 Wireless Way, Suite 120 Richmond, BC V6V 0A3	24 Hours, 7days/week (phone)
Sage ERP X3 Support	Support*: 724-814-8057 Email: X3Support.na@sage.com	220 W. Kensinger Drive, # 100 Cranberry Township, PA 16066	Mon – Fri 6:00 am – 4:00 pm PST (Silver) Mon – Fri 5:00 am – 6:00 pm PST (Gold)
Sage PFW ERP Support	Support*: 800-333-5242 Support (Int'l)*: 949-753-1222 ext. 240851 Fax: 800-371-5824 Email: sagepfwsupport@sage.com	2550 Warren Drive Rocklin CA 95677	Mon, Tues, Thurs, Fri: 6:00 am - 5:00 pm PST Wed: 6:00 am - 4:00 pm PST
Sage Pro ERP Support	Support: 877-828-6373	13888 Wireless Way, Suite 120 Richmond, BC V6V 0A3	Mon - Fri: 7:00 am - 4:00 pm PST

* Indicates the standard support line. If you have been assigned a priority support number, please continue to use it for best service.

Name	Title	Products	Telephone	Email
Jeff Szaronos	Vice President Customer Support	Sage 300 ERP (Accpac), Sage CRM, Sage Active Planner, Sage 100 ERP (MAS 90 and 200), Sage 500 ERP (MAS 500), Sage Extended Enterprise Suite, Sage ERP X3, Sage BusinessWorks and Sage PFW ERP	800-854-3415 ex. 347039	Jeff.Szaronos@sage.com
Cindy Sutherland	Manager	Sage Active Planner and Sage 500 ERP (MAS 500)	800-854-3415 ex. 340107	cindy.sutherland@sage.com
Barb Loughlin	Manager	Sage 100 ERP (MAS 90 and 200), Applications	800-854-3415 ex. 340057	barbara.loughlin@sage.com
Jeff Calof	Manager	Sage 100 ERP (MAS 90 and 200), Applications	800-854-3415 ex. 340015	jeff.calof@sage.com
Jeff Konstanzer	Manager	Sage 100 ERP (MAS 90 and 200), Technical Tools	800-854-3415 ex. 340053	jeff.konstanzer@sage.com
Rick Nicolai	Manager	Sage 100 ERP (MAS 90 and 200), Technical Tools	800-854-3415 ex. 340076	rick.nicolai@sage.com
Kathryn Thompson	Sr. Manager	Sage PFW ERP, Sage BusinessWorks	800-447-5700 ex. 240030	kathryn.thompson@sage.com
Cindy Petrucci	Supervisor	Sage PFW ERP, Sage BusinessWorks	800-447-5700 ex. 240023	cindy.petrucci@sage.com
Harjinder Sangha	Director	Sage 300 ERP(Accpac), Sage CRM, Sage Pro ERP, Sage 100 ERP (MAS 90) & 300 ERP (Accpac) Online	604-207-9480 ex. 353676	harjinder.sangha@sage.com
Sartaj Sahota	Supervisor	Sage 300 ERP(Accpac)	604-207-9480 ex. 350132	sartaj.sahota@sage.com
Tyrone Loo	Supervisor	Sage CRM, SageCRM.com & Sage Pro ERP	604-207-9480 ex. 350149	tyrone.loo@sage.com
Lynne Adamson	Sr. Manager	Sage ERP X3	949-790-2068	lynne.adamson@sage.com